



207183

Mrs J A Daulby

I am writing this letter to try to explain my Prosecution for Benefit Fraud. I know there is no excuse for my stupid behaviour but I would like to explain my state of mind at the time.

In 2003 I had to give up my career in teaching to care for my [REDACTED]. After three years I had to resign myself to the fact I could no longer care for her at home and she was put into full time care. I now began to look into going back to teaching but then, in 2006, my [REDACTED]

I did this for many years but in 2011 we divorced and I moved to Torquay although I still continued to be his carer. I was anxious to get back to work but I knew teaching was out of the question as I still had to care for my ex-husband. I looked into becoming a taxi driver and spoke to many companies. I felt I needed some sort of guarantee of getting a certain amount each week but no one could do this. I was very scared of having no income at all. I had given up on the taxi job when I was approached by [REDACTED]. He said he had a taxi I could rent on a weekly basis. I explained my situation and the fact I had never been self-employed before but he said all the work would be recorded by the firm and he would help me set myself up. This sounded ideal.

At this point I should have approached the DWP and explained to them what I was doing but I had nothing solid to tell them. I didn't receive any records from [REDACTED] and to this day I have never seen any. The car was a nightmare. It was at times not fit to be driven and was never serviced. By this time James had taken over the business from his Father and said he would sort out the figures etc when he could get them. I explained I could earn a certain amount per week and still get carers Allowance but I still never had any records produced. A few times I thought the whole arrangement was null and void, he wasn't answering his phone or returning my calls, but then I would be offered some work with the understanding that I would receive some record of the work done but this didn't happen.

I am not blaming [REDACTED] for my actions. I am trying to explain the hopeless situation I thought I was in of having no regular money coming in and still having to care for my ex-husband and live. At this point I became ill myself worrying about my situation and the longer it went on the harder it became. The car I was meant to be renting finally broke down completely in June 2013.

In October 2013 I began working for [REDACTED]. I told the DWP immediately and [REDACTED] has been brilliant. He was able to reassure me I could earn sufficient each week to live and has helped me sort out my book-keeping and nothing is too much trouble. The car is serviced regularly and any problems sorted instantly.

I realise I was totally stupid with my actions but I am an honest person. Things got out of control and my fear stopped me from doing what was right.

I have jeopardised my job and the reputation of [REDACTED] for which I am really sorry. I have been completely honest with [REDACTED] about my actions and he had every right to terminate my employment, but he has not. For this I will always be grateful.

I really enjoy my job with ICars and I really hope you will allow me to continue and pay back what I owe. I have built up strong connections with the clients and fellow workers.

I apologise once again for my stupid and irresponsible behaviour.

Yours

Mrs J A Daulby

I have enclosed 3 documents for you to see.

[REDACTED]

[REDACTED]

Dated: July 12<sup>th</sup> 2014

Re: Anne Daulby

To Whom It May Concern

I am writing to attest and affirm that Anne Daulby (nee Perry) is my carer and has been so for approximately 6 years.

Since the beginning of my mental illness meant that I was taking much stronger medication for quite some time and so, deeply confused, I am afraid that I am unable to recall the exact start date as to when she began caring for me. However, what I do know is that she cared for me for quite a while before applying and receiving any state benefits for doing so. For that, I am of the opinion that it was quite late into my illness before she claimed for this for, I believe she felt she was not entitled. But she was and, for me, still is.

I am aware that, though her benefits have stopped (when, I don't know that either), however, her caring has not.

Her caring included -- and still includes many of the following:

1/ Morning and evening trips to me (we are divorced), which, at times of emergency, would also include many afternoons too. The emergencies would include huge and sudden panic attacks, long periods of dark depression and -- at the beginning, very strong suicidal tendencies.

2/ Her caring generally consists of ensuring and encouraging my getting out of bed; personal and living cleanliness; shopping, helping me pay my bills; helping me to cook and wash clothes for myself; helping me to deal with unexpected people on my doorstep or on my mobile and helping me to overcome this terrible affliction and abuse of the mind.

3/ Since I also have strange bouts of forgetfulness and often find myself wandering far from where I am supposed to be and not aware of it, what is of tremendous help to me is that I know she is there on the end of a mobile to help me find my way again.

4/ By far the most valuable thing she does for me is to sit and listen for sometimes hours on end, to my constant 'jabberings' which would not normally be discussed in daily life. To me and, if you like, she is, very much, an unpaid counsellor too and a more patient and caring person I could not find. For me, where accepted counselling has let me down time and again yet, she hasn't. She is always there and I am deeply grateful.

If there is any need for further information then, by all means, contact me and I will be happy to oblige.

Yours

[REDACTED]



[REDACTED]  
[REDACTED]  
[REDACTED]  
Babbacombe  
Torquay  
TQ1 3TT

Date : 14th July 2014

Dear Sir or Madam,

This letter is intended as a character reference for Mrs Joyce Anne Daulby, whom I have had in my employ for the last 10 months.

In the time I have known Anne(as she prefers to be known), I have grown to trust her with more and more responsibility. Anne has proven to be reliable and efficient in all areas of her work. She always sees the positives in everything we do and has a natural ability to bond with customers who regularly request her service.

Anne is well-liked at Independent Cars Ltd, and other employees know they can go to her with problems and concerns, since she is willing to listen and can often come up with solutions. Anne is also of good moral character, and is kind and generous to those around her.

Anne is an excellent employee and I am more than happy to have her working for me.

If you have further questions, feel free to contact me using the details listed below.

Yours Sincerely,

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
Torquay

10-8-2014

To whom it may concern,

I have known Anne Daulby for some time now as I was her Escort for her work with disabled young people. She is honest and very caring, had a wonderful relationship with the young people whose parents trusted her to take them on her own if I wasn't able to be there. She was always on time, very reliable and an excellent driver.

I enjoyed working with Anne very much and miss her now I am retired. She is a lovely person who I would trust completely.

Yours sincerely  
[REDACTED]  
[REDACTED]

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2. Methodology

3. Results

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